

### **Welcome to the PIA for FY 2010!**

Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information and services and increasing the effectiveness, efficiency, and quality of government operations.

To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.

The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide consent for any secondary use of information, such as use of collected information for marketing.

#### **Directions:**

VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program. More information can be found by reading VA 6508.

If you find that you can't click on checkboxes, make sure that you are: 1) Not in "design mode" and 2) you have enabled macros.

PIA Website: [http://vawww.privacy.va.gov/Privacy\\_Impact\\_Assessments.asp](http://vawww.privacy.va.gov/Privacy_Impact_Assessments.asp)

#### **Roles and Responsibilities:**

Roles and responsibilities for the specific process are clearly defined for all levels of staff in the Privacy Impact Assessment Handbook 6202.2 referenced in the procedure section of this document.

- a. The Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA Handbook 6202.2.
- b. Records Officer is responsible for supplying records retention and deletion schedules.
- c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance with VA Handbook 6202.2 and to immediately report all anomalies to the Privacy Service and appropriate management chain.
- d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information regarding security controls.
- e. The CIO is responsible for ensuring that the systems under his or her jurisdiction undergo a PIA. This responsibility includes identifying the IT systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and

systems, coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues, and reviewing and approving the PIA before submission to the Privacy Service.

**Definition of PII (Personally Identifiable Information)**

Information in identifiable form that is collected and stored in the system that either directly identifies an individual by name, address, social security number, telephone number, e-mail address, biometric identifiers, photograph, or other unique numbers, codes or characteristics or combined, indirectly identify an individual such as a combination of gender, race, birth date, geographical indicators, license number is also considered PII.

**Macros Must Be Enabled on This Form**

To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3) Close the file and when reopening click on Enable Macros at the prompt.

## (FY 2010) PIA: System Identification

Program or System Name: OM>FSC>HCPS

OMB Unique System / Application / Program Identifier (AKA: UPID #):

N/A

HCPS provides an automated claims processing system from receipt of medical claim documents through claims payment including the appropriate accounting

Description of System / Application / Program: transactions.

Facility Name: Financial Services Center

Title:	Name:	Phone:	Email:
Privacy Officer:	Cathy Brean	512-460-5175	<a href="mailto:cathy.brean@va.gov">cathy.brean@va.gov</a>
Information Security Officer:	Krystal Johle	512-460-5043	<a href="mailto:krystal.johle@va.gov">krystal.johle@va.gov</a>
Chief Information Officer:	Larry Sherman	512-460-5300	<a href="mailto:Larry.Sherman@va.gov">Larry.Sherman@va.gov</a>
Person Completing Document:	Tom Rielly	512-460-5108	<a href="mailto:Thomas.Rielly@va.gov">Thomas.Rielly@va.gov</a>
Other Titles:	Terry Riffell	512-460-5100	<a href="mailto:terry.riffell@va.gov">terry.riffell@va.gov</a>

Other Titles: N/A

Other Titles: N/A

Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY)

10/2008

Date Approval To Operate Expires:

Nov-09

Title 38 United States Code  
(U.S.C) 1703 & 38 CFR  
17.52 – 17.56. 38  
U.S.C. 1728 & 38 CFR 17.120  
– 17.132. Title 18 Section  
4006.

What specific legal authorities authorize this program or system:

What is the expected number of individuals that will have their PII stored in this system:

Potential number of unique patients is 900,000 with continued expected growth.

Identify what stage the System / Application / Program is at:

Operations/Maintenance

The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.

6 Years

Is there an authorized change control process which documents any changes to existing applications or systems?

Yes

If No, please explain:

Has a PIA been completed within the last three years?

Yes

Date of Report (MM/YYYY): 11/2009

**Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.**

- ☐ Have any changes been made to the system since the last PIA?
- ☐ Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- ☒ Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?

- ☒ Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- ☒ Does this system/application/program collect, store or disseminate PII/PHI data?
- ☒ Does this system/application/program collect, store or disseminate the SSN?

**If there is no Personally Identifiable Information on your system , please skip to TAB 12. ( See Comment for Definition of PII)**

## (FY 2010) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records?

Yes

if the answer above is no, please skip to row 16.

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number):

13VA047

2. Name of the System of Records:

Individuals Submitting Invoices/Vouchers for  
Payment

3. Location where the specific applicable System of Records Notice may be  
accessed (include the URL):

[http://www.rms.oit.va.gov/SOR\\_Records/13VA047.asp](http://www.rms.oit.va.gov/SOR_Records/13VA047.asp)

Have you read, and will the application, system, or program comply with, all data  
management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

Yes

***(Please Select Yes/No)***

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

No

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the  
information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a  
voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the  
information?

Yes

(FY 2010) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Paper	Benefits	Written	Written
Family Relation (spouse, children, parents, grandparents, etc)	N/A	N/A		
Service Information	Electronic/File Transfer	Benefits	Written	Written
Medical Information	Paper	Benefits	Written	Written
Criminal Record Information	Electronic/File Transfer	Benefits	Written	Written
Guardian Information	Paper	Benefits	Written	Written
Education Information	N/A	N/A		
Benefit Information	Electronic/File Transfer	Benefits	Written	Written
Other (Explain)	N/A	N/A		

Data Type	Is Data Type Stored on your system?	Source (If requested, identify the specific file, entity and/or name of agency)	Is data collection Mandatory or Voluntary?	Additional Comments

				Name, address, SSN, ICN, DOB. Information is provided by the healthcare provider to process medical payments. The personal information (SSN, ICN, DOB) is needed to determine if the claimant is actually a Veteran and is eligible. In addition, name and address information will be collected as the Veteran will be notified of the status of their claim by mail.
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes	VA Files / Databases (Identify file)	Mandatory	
Family Relation (spouse, children, parents, grandparents, etc)	No			
Service Information				FSC will collect information on the Veteran service related condition, disabilities. These are used during the medical review of the claim.
	Yes	VA Files / Databases (Identify file)	Mandatory	



Medical Information				Medical information is provided by the healthcare provider to FSC to process medical claims. The medical information (medical reports) are provided as supporting documents to allow FSC to determine if the Veteran service related condition, disabilities are associated to cause of the emergency care
	Yes	VA Files / Databases (Identify file)	Mandatory	
Criminal Record Information				The FSC will check to see if the Veteran is a fugitive felon during the claims eligibility screening process
	Yes	VA Files / Databases (Identify file)	Mandatory	
Guardian Information				Name, Address, Phone Number for purpose of emergency contact
	Yes	VA Files / Databases (Identify file)	Voluntary	
Education Information	No			
Benefit Information				Vocational rehab information is captured only to determine if the medical claim is eligible.
	No	VA Files / Databases (Identify file)	Mandatory	
Other (Explain)				
Other (Explain)				
Other (Explain)				

### (FY 2010) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	VISN and Station Level	Yes	Claims processing information for appropriate payment/denial	Both PII & PHI	We have both a MOU and a DTA on file.
Other Veteran Organization	No	No	N/A	N/A	N/A
Other Federal Government Agency	DIHS	Yes	Claim status and disposition.	N/A	Contractual
State Government Agency	No	No	N/A	N/A	N/A
Local Government Agency	No	No	N/A	N/A	N/A
Research Entity	No	No	N/A	N/A	N/A
Other Project / System	No	No	N/A	N/A	N/A
Other Project / System	No	No	N/A	N/A	N/A
Other Project / System	No	No	N/A	N/A	N/A

### (FY 2010) PIA: Access to Records

Does the system gather information from another system?

No

Please enter the name of the system:

HCPS does not gather information from another system.

Per responses in Tab 4, does the system gather information from an individual?

No

If information is gathered from an individual, is the information provided:

- ☐ Through a Written Request  
☐ Submitted in Person  
☐ Online via Electronic Form

Is there a contingency plan in place to process information when the system is down?

Yes

### (FY 2010) PIA: Secondary Use

Will PII data be included with any secondary use request?

No

- ☐ Drug/Alcohol Counseling      ☐ Mental Health      ☐ HIV  
☐ Research    ☐ Sickle Cell    ☐ Other (Please Explain)

if yes, please check all that apply:

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Describe process for authorizing access to this data.

Answer: Access is documented on VA Form 9957 and is approved by the supervisor, IT security staff. Only users that have a documented "need to know" have access to the database. IT support user access to database is limited to either production or development database based on their job responsibilities. All system related documents and source codes are stored in version controlled storage database. Any change to the source code is controlled through the change control process and approved by change control board. All users of HCPS go through privacy awareness and cyber security training annually.

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## (FY 2010) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer: FSC will only extract the necessary information from source systems to process the required eligibility data to process and adjudicate medical claims .

How is data checked for completeness?

Answer: Automated adjudication using PLEXIS software.

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer: Data is refreshed monthly from data sharing sources.

How is new data verified for relevance, authenticity and accuracy?

Answer: Authoritative source providers are responsible for the relevance, authenticity and accuracy of data provided..

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

Answer:

## (FY 2010) PIA: Retention & Disposal

What is the data retention period?

Answer: Records are retained on tape and electronic media for 6 years and 3 months as required by GRS 6, Item 1a.

Explain why the information is needed for the indicated retention period?

Answer: Governed by General Accounting Office Regulations which require retention for records created prior to July 2, 1975: 10 years and 3 months after the period of the account; records created on and after July 2, 1975: 6 years and 3 months after the period of the account.

What are the procedures for eliminating data at the end of the retention period?

Answer: We have developed a file plan for the service who is responsible to maintain these records. The file plan identifies where the data is located electronically and the NARA approved GRS are identified. We are working with the IT Staff to develop automated destruction methods of media at the appropriate time based on identified published NARA and VA instructions. Hard copies are destroyed 45 days after receipt and scanned copy becomes the record copy.

Where are these procedures documented?

Answer: System Desk Procedures and VA Directive 6300

How are data retention procedures enforced?

Answer: The FSC will conduct daily checks to ensure documents are being purged (placed in locked shred bins). Scanning supervisor monitors and enforces the retention standards.

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Yes

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

Answer:

**(FY 2010) PIA: Children's Online Privacy Protection Act (COPPA)**

Will information be collected through the internet from children under age 13?

No

If Yes, How will parental or guardian approval be obtained?

Answer:

(FY 2010) PIA: Security

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Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.

Yes

Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls..

Yes

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Is security monitoring conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes

Is security testing conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes

Are performance evaluations conducted on at least a quarterly basis to ensure that controls continue to work properly, safeguarding the information?

Yes

If 'No' to any of the 3 questions above, please describe why:

Answer:

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Is adequate physical security in place to protect against unauthorized access?

Yes

If 'No' please describe why:

Answer:

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Explain how the project meets IT security requirements and procedures required by federal law.

Answer: HCPS follows all the VA mandated IT security requirements and procedures required by federal law. HCPS servers reside in an access restricted secure location protected by physical access restrictions and environmental protection control measures. User access to the database is limited to as needed basis. The database is further protected by soft wares such as Intrusion Prevention and Detection System, Network Scanner and Patch Management, and Firewall. Further, HCPS is protected by administrative controls such as Security Plans, Rules of Behavior, and Procedures for establishing user accounts

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Explain what security risks were identified in the security assessment? *(Check all that apply)*

<input type="checkbox"/> Air Conditioning Failure	<input type="checkbox"/> Hardware Failure
<input type="checkbox"/> Chemical/Biological Contamination	<input checked="" type="checkbox"/> Malicious Code
<input type="checkbox"/> Blackmail	<input type="checkbox"/> Computer Misuse
<input type="checkbox"/> Bomb Threats	<input type="checkbox"/> Power Loss
<input type="checkbox"/> Cold/Frost/Snow	<input checked="" type="checkbox"/> Sabotage/Terrorism
<input type="checkbox"/> Communications Loss	<input checked="" type="checkbox"/> Storms/Hurricanes
<input checked="" type="checkbox"/> Computer Intrusion	<input type="checkbox"/> Substance Abuse
<input type="checkbox"/> Data Destruction	<input type="checkbox"/> Theft of Assets
<input type="checkbox"/> Data Disclosure	<input type="checkbox"/> Theft of Data
<input checked="" type="checkbox"/> Data Integrity Loss	<input type="checkbox"/> Vandalism/Rioting
<input type="checkbox"/> Denial of Service Attacks	<input type="checkbox"/> Errors (Configuration and Data Entry)
<input type="checkbox"/> Earthquakes	<input type="checkbox"/> Burglary/Break In/Robbery
<input checked="" type="checkbox"/> Eavesdropping/Interception	<input type="checkbox"/> Identity Theft
<input checked="" type="checkbox"/> Fire (False Alarm, Major, and Minor)	<input checked="" type="checkbox"/> Fraud/Embezzlement
<input checked="" type="checkbox"/> Flooding/Water Damage	

Answer: (Other Risks)

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Explain what security controls are being used to mitigate these risks. *(Check all that apply)*

<input checked="" type="checkbox"/> Risk Management	<input checked="" type="checkbox"/> Audit and Accountability
<input checked="" type="checkbox"/> Access Control	<input checked="" type="checkbox"/> Configuration Management
<input checked="" type="checkbox"/> Awareness and Training	<input checked="" type="checkbox"/> Identification and Authentication
<input checked="" type="checkbox"/> Continuity Planning	<input checked="" type="checkbox"/> Incident Response
<input checked="" type="checkbox"/> Physical and Environmental Protection	<input type="checkbox"/> Media Protection
<input checked="" type="checkbox"/> Personnel Security	
<input checked="" type="checkbox"/> Certification and Accreditation Security Assessments	

Answer: (Other Controls)

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PIA: PIA Assessment

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Identify what choices were made regarding the project/system or collection of information as a result of performing the PIA.

Answer: Collection methods and sources, security controls, and privacy notice.

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Availability Assessment: If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization?  
(Choose One)

- ☐ The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- ☒ The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
- ☐ The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

Integrity Assessment: If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization?  
(Choose One)

- ☒ The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- ☐ The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
- ☐ The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

Confidentiality Assessment: If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization?  
(Choose One)

- ☒ The potential impact is **high** if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
- ☐ The potential impact is **moderate** if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
- ☐ The potential impact is **low** if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments?

The minimum security requirements for our high impact system cover seventeen security-related areas with regard to protecting the confidentiality, integrity, and availability of VA information systems and the information processed, stored, and transmitted by those systems. The security-related areas include: access control; awareness and training; audit and accountability; certification, accreditation, and security assessments; configuration management; contingency planning; identification and authentication; incident response; maintenance; media protection; physical and environmental protection; planning; personnel security; risk assessment; systems and services acquisition; system and communications protection; and system and information integrity. Our facility employs all security controls in the respective high impact security control baseline unless specific exceptions have been allowed based on the tailoring guidance provided in NIST Special Publication 800-53 and specific VA directives.

Please add additional controls:



(FY 2010) PIA: Additional Comments

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Add any additional comments on this tab for any question in the form you want to comment on.  
Please indicate the question you are responding to and then add your comments.

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(FY 2010) PIA: VBA Minor Applications

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Explain what minor application that are associated with your installation? *(Check all that apply)*

Records Locator System	Education Training Website	Appraisal System
Veterans Assistance Discharge System (VADS)	VR&E Training Website	Web Electronic Lender Identification
LGY Processing	VA Reserve Educational Assistance Program	CONDO PUD Builder
Loan Service and Claims	Web Automated Verification of Enrollment	Centralized Property Tracking System
LGY Home Loans	Right Now Web	Electronic Appraisal System
Search Participant Profile (SPP)	VA Online Certification of Enrollment (VA-ONCE)	Web LGY
Control of Veterans Records (COVERS)	Automated Folder Processing System (AFPS)	Access Manager
SHARE	Personal Computer Generated Letters (PCGL)	SAHSHA
Modern Awards Process Development (MAP-D)	Personnel Information Exchange System (PIES)	VBA Data Warehouse
Rating Board Automation 2000 (RBA2000)	Rating Board Automation 2000 (RBA2000)	Distribution of Operational Resources (DOOR)
State of Case/Supplemental (SOC/SSOC)	SHARE	Enterprise Wireless Messaging System (Blackberry)
Awards	State Benefits Reference System	VBA Enterprise Messaging System
Financial and Accounting System (FAS)	Training and Performance Support System (TPSS)	LGY Centralized Fax System
Eligibility Verification Report (EVR)	Veterans Appeals Control and Locator System (VACOLS)	Review of Quality (ROQ)
Automated Medical Information System (AMIS)290	Veterans On-Line Applications (VONAPP)	Automated Sales Reporting (ASR)
Web Automated Reference Material System (WARMS)	Automated Medical Information Exchange II (AIME II)	Electronic Card System (ECS)
Automated Standardized Performance Elements Nationwide (ASPEN)	Committee on Waivers and Compromises (COWC)	Electronic Payroll Deduction (EPD)
Inquiry Routing Information System (IRIS)	Common Security User Manager (CSUM)	Financial Management Information System (FMI)
National Silent Monitoring (NSM)	Compensation and Pension (C&P) Record Interchange (CAPRI)	Purchase Order Management System (POMS)
Web Service Medical Records (WebSMR)	Control of Veterans Records (COVERS)	Veterans Canteen Web
Systematic Technical Accuracy Review (STAR)	Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)	Inventory Management System (IMS)
Fiduciary STAR Case Review	Fiduciary Beneficiary System (FBS)	Synquest
Veterans Exam Request Info System (VERIS)	Hearing Officer Letters and Reports System (HOLAR)	RAI/MDS
Web Automated Folder Processing System (WAFPS)	Inforce	ASSISTS
Courseware Delivery System (CDS)	Awards	MUSE
Electronic Performance Support System (EPSS)	Actuarial	Bbraun (CP Hemo)
Veterans Service Representative (VSR) Advisor	Insurance Self Service	VIC
Loan Guaranty Training Website	Insurance Unclaimed Liabilities	BCMA Contingency Machines
C&P Training Website	Insurance Online	Script Pro

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

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Baker System	Veterans Assistance Discharge System (VADS)
Dental Records Manager	VBA Training Academy
Sidexis	Veterans Service Network (VETSNET)
Priv Plus	Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
Mental Health Assistant	BIRLS
Telecare Record Manager	Centralized Accounts Receivable System (CARS)
Omnicell	Compensation & Pension (C&P)
Powerscribe Dictation System	Corporate Database
EndoSoft	Control of Veterans Records (COVERS)
Compensation and Pension (C&P)	Data Warehouse
Montgomery GI Bill	INS - BIRLS
Vocational Rehabilitation & Employment (VR&E) CH 31	Mobilization
Post Vietnam Era educational Program (VEAP) CH 32	Master Veterans Record (MVR)
Spinal Bifida Program CH 18	BDN Payment History
C&P Payment System	
Survivors and Dependents Education Assistance CH 35	
Reinstatement Entitlement Program for Survivors (REAPS)	
Educational Assistance for Members of the Selected Reserve Program CH 1606	
Reserve Educational Assistance Program CH 1607	
Compensation & Pension Training Website	
Web-Enabled Approval Management System (WEAMS)	
FOCAS	
Work Study Management System (WSMS)	
Benefits Delivery Network (BDN)	
Personnel and Accounting Integrated Data and Fee Basis (PAID)	
Personnel Information Exchange System (PIES)	
Rating Board Automation 2000 (RBA2000)	
SHARE	
Service Member Records Tracking System	

(FY 2010) PIA: VISTA Minor Applications

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Explain what minor application that are associated with your installation? *(Check all that apply)*

ACCOUNTS RECEIVABLE	DRUG ACCOUNTABILITY	INPATIENT MEDICATIONS
ADP PLANNING (PLANMAN)	DSS EXTRACTS	INTAKE/OUTPUT
ADVERSE REACTION TRACKING	EDUCATION TRACKING	INTEGRATED BILLING
ASISTS	EEO COMPLAINT TRACKING	INTEGRATED PATIENT FUNDS
AUTHORIZATION/SUBSCRIPTION	ELECTRONIC SIGNATURE	INTERIM MANAGEMENT
AUTO REPLENISHMENT/WARD STOCK	ENGINEERING	SUPPORT
AUTOMATED INFO COLLECTION SYS	ENROLLMENT APPLICATION	KERNEL
AUTOMATED LAB INSTRUMENTS	SYSTEM	KIDS
AUTOMATED MED INFO EXCHANGE	EQUIPMENT/TURN-IN	LAB SERVICE
BAR CODE MED ADMIN	REQUEST	LETTERMAN
BED CONTROL	EVENT CAPTURE	LEXICON UTILITY
BENEFICIARY TRAVEL	EVENT DRIVEN	LIBRARY
CAPACITY MANAGEMENT - RUM	REPORTING	LIST MANAGER
CAPRI	EXTENSIBLE EDITOR	MAILMAN
CAPACITY MANAGEMENT TOOLS	EXTERNAL PEER REVIEW	MASTER PATIENT INDEX
CARE MANAGEMENT	FEE BASIS	VISTA
CLINICAL CASE REGISTRIES	FUNCTIONAL	MCCR NATIONAL
CLINICAL INFO RESOURCE NETWORK	INDEPENDENCE	DATABASE
CLINICAL MONITORING SYSTEM	GEN. MED. REC. - GENERATOR	MEDICINE
CLINICAL PROCEDURES	GEN. MED. REC. - I/O	MENTAL HEALTH
CLINICAL REMINDERS	GEN. MED. REC. - VITALS	MICOM
CMOP	GENERIC CODE SHEET	MINIMAL PATIENT
CONSULT/REQUEST TRACKING	GRECC	DATASET
CONTROLLED SUBSTANCES	HEALTH DATA &	MYHEALTHVET
CPT/HCPCS CODES	INFORMATICS	Missing Patient Reg (Original)
CREDENTIALS TRACKING	HEALTH LEVEL SEVEN	A4EL
DENTAL	HEALTH SUMMARY	NATIONAL DRUG FILE
DIETETICS	HINQ	NATIONAL LABORATORY
DISCHARGE SUMMARY	HOSPITAL BASED HOME	TEST
DRG GROUPER	CARE	NDBI
	ICR - IMMUNOLOGY CASE	NETWORK HEALTH
	REGISTRY	EXCHANGE
	IFCAP	NOIS
	IMAGING	NURSING SERVICE
	INCIDENT REPORTING	OCCURRENCE SCREEN
	INCOME VERIFICATION	ONCOLOGY
	MATCH	ORDER ENTRY/RESULTS
	INCOMPLETE RECORDS	REPORTING
	TRACKING	

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

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OUTPATIENT PHARMACY	SOCIAL WORK
PAID	SPINAL CORD DYSFUNCTION
PATCH MODULE	SURGERY
PATIENT DATA EXCHANGE	SURVEY GENERATOR
PATIENT FEEDBACK	TEXT INTEGRATION UTILITIES
PATIENT REPRESENTATIVE	TOOLKIT
PCE PATIENT CARE	UNWINDER
ENCOUNTER	UTILIZATION MANAGEMENT ROLLUP
PCE PATIENT/IHS SUBSET	
PHARMACY BENEFITS	UTILIZATION REVIEW
MANAGEMENT	
PHARMACY DATA	VA CERTIFIED COMPONENTS - DSSI
MANAGEMENT	
PHARMACY NATIONAL	VA FILEMAN
DATABASE	
PHARMACY PRESCRIPTION	VBECs
PRACTICE	VDEF
POLICE & SECURITY	
PROBLEM LIST	VENDOR - DOCUMENT STORAGE SYS
PROGRESS NOTES	VHS&RA ADP TRACKING SYSTEM
PROSTHETICS	VISIT TRACKING
QUALITY ASSURANCE	VISTALINK
INTEGRATION	
QUALITY IMPROVEMENT	VISTALINK SECURITY
CHECKLIST	
QUASAR	VISUAL IMPAIRMENT SERVICE TEAM
	ANRV
RADIOLOGY/NUCLEAR	VOLUNTARY TIMEKEEPING
MEDICINE	
RECORD TRACKING	VOLUNTARY TIMEKEEPING NATIONAL
REGISTRATION	WOMEN'S HEALTH
RELEASE OF INFORMATION - DSSI	CARE TRACKER
REMOTE ORDER/ENTRY	
SYSTEM	
RPC BROKER	
RUN TIME LIBRARY	
SAGG	
SCHEDULING	
SECURITY SUITE UTILITY PACK	
SHIFT CHANGE HANDOFF	
TOOL	

(FY 2010) PIA: Minor Applications

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Add any information concerning minor applications that may be associated with your system. Please indicate the name of the minor application, a brief description, and any comments you may wish to include. If you have more than 3 minor applications please copy then below sections as many times as needed.

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Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		



## (FY 2010) PIA: Final Signatures

Facility Name: Financial Services Center

Title:	Name:	Phone:	Email:
Privacy Officer:	Cathy Brean	512-460-5175	cathy.brean@va.gov
Digital Signature Block			
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